



**Monday , 9 November 2020**

**Operational update for external court users regarding COVID-19 cases at Bristol Civil Justice Centre**

**No change to 5 November message**

We currently have a small number of colleagues who have tested positive for COVID-19. They are currently well, and we send them our good wishes for their recovery.

In addition, a significant number of staff are also self-isolating on the instruction of NHS Test and Trace. We have investigated and are satisfied that their isolation is not due to a failure in our Covid-secure arrangements. They will continue to self-isolate, while working from home. Anyone identified as having been in [close contact](#) (which includes spending more than 15 minutes within two metres of somebody, face-to-face contact of less than one metre, skin-to-skin contact, or sharing a vehicle), with the positive cases reported above would be notified immediately by HMCTS, as well as by NHS Test and Trace to self- isolate.

We continue to ask all court users to follow Government *hands, face, space* guidance and advise them to be aware of and look out for any [symptoms of COVID-19](#), such as:

- a new, continuous cough
- fever (a temperature of 37.8°C or higher)
- loss of, or change in, normal sense of taste or smell (anosmia).

If you develop symptoms, however mild, you should follow the [guidance and stay at home for 10 days](#) from when your symptoms started and refer to the [testing guidance on GOV.UK](#).

Our buildings are not considered close contact settings and the measures we have put in place, as part of our COVID-19 risk management arrangements, are extensive and satisfy public health guidelines for a COVID-secure environment. While the transmission rate is growing in the local community, we understand the level of concern this may cause for court users and we have and continue to take this situation very seriously. We are responding in a way that is responsible, proportionate and consistent with NHS and public health advice. The measures we have put in place in all our buildings, as part of our COVID-19 risk management arrangements, are extensive and satisfy public health guidelines for a COVID-secure environment;

These include:

- social distancing

- modified search on entry procedures
- adequate supplies of consumables such as soap and hand sanitiser
- floor markings and signage
- one-way systems if necessary
- wearing of face coverings in all public areas
- frequent cleaning.

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